

What can Legal Aid NSW provide advice about?

Legal Aid NSW lawyers can provide free advice about many problems affecting basic needs. Legal advice is different to legal information. This might be more general and is usually provided by a person who knows about the law but is not a lawyer.

If you have a legal problem, start with our team at LawAccess NSW. They can give you legal information. If your issue meets our below criteria, make an appointment for you to speak to a lawyer about your specific legal problem.

We can give advice about



Most family issues

Divorce, parenting, property, care and protection, AVOs and child support.



Issues with the police

Traffic matters where you might go to gaol, AVO defendants with related charges and any other criminal proceedings where you are the defendant.



Centrelink and Veteran's Affairs

Pensions and payments and debt recovery.



Death and injury

Coronial inquests, Victims Services payments and restitution orders.



Employment

Dismissal, underpayment and other issues for people earning under \$80,000 a year pro rata. No limit for sexual harassment or discrimination at work.



Housing

Evictions, repairs involving safety, behind in rent, mortgage difficulties, tenancy blacklists, public and community housing issues.



Human Rights

Unlawful discrimination, sexual harassment and complaints about police.



Immigration

Protection, family reunion and spouse visas, and family violence.



Money

Overdue loans and fines, insurance, utilities, strata and local council debts, problems with goods and services.



NDIS

Access, payments and quality of service.



Mental health and cognitive impairment

Involuntary treatment or detention, guardianship or financial management.



Disasters

Any legal problem connected to disaster (floods, fires etc).

We don't give legal advice about

Some family issues

Including drafting binding financial agreements.

Some issues related to court

Including being a witness for the prosecution.

Business and investment

Debts and disputes, employers and investment properties.

Disputes between individuals

Unless there is domestic or family violence, or elder abuse.

Neighbour issues

Fences, noise, strata association issues (not debts) and local planning disputes.

Wills, estates and planning ahead

Drafting wills, disputes about estate administration, preparing power of attorney and guardianship documents.

Immigration

Work or student visas (unless there is a domestic violence or asylum claim involved).

We might give advice about these issues in very specific circumstances. Our team at LawAccess NSW can let you know if you're eligible and provide you with information and referrals.

How to contact LawAccess NSW

Click on the Chat with us button at www.legalaid.nsw.gov.au or call **1300 888 529** between 9am and 5pm, Monday to Friday (excluding public holidays).

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