



For free legal help after a disaster

All information will be treated as confidential

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none	
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Tick boxes that may apply to you.



Insurance

- □ Not sure whether you have insurance or who you have insurance with?
- □ House or property damaged by the disaster?
- □ Having trouble with your insurer not sure what your policy covers?
- \Box Not sure what to do about temporary accommodation?
- □ Car damaged by the disaster?
- □ Want to make an insurance claim?
- □ Offered a cash settlement and not sure what to do?
- □ Offered a rebuild and not sure what to do?
- □ Claim denied need help?
- □ Small business or farm affected by the disaster?



Money

- □ Having trouble paying your mortgage?
- Having trouble paying your loans or credit cards?
- □ Being hassled by a debt collector?
- □ Having trouble paying council rates?
- Having trouble paying utilities or other bills?
- □ Having trouble paying your fines?



Housing and Tenancy

- \Box Not sure what to do about temporary accommodation?
- Rental property damaged in the disaster?
- □ Having trouble paying rent/rental arrears?
- □ Need help getting the Landlord to fix repairs?
- \Box Need to end the tenancy?
- Received a termination notice from your landlord?





Employment

- □ Unfairly dismissed after the disaster?
- □ Missing employment entitlements?
- □ Being unfairly treated at work?

Centrelink/Disaster payments

- Refused a Disaster payment and not sure what to do?
- □ Worried if an insurance payout will affect your Centrelink payment?
- □ Centrelink say you owe them money?
- Centrelink has stopped your social security payments?

Domestic Violence and Crime

- □ Feeling unsafe at home or elsewhere?
- □ Victim of crime? Need help to get victims support?
- □ Stuff stolen after the disaster and not sure what to do?



Family and children

- □ Trouble with Family Law parenting or Care contact orders after Disaster?
- Has Child Protection been in contact with you?
- □ Trouble getting or paying Child Support?



Replacing Important Documents

- □ Need help getting a new Certificate of Title?
- □ Need help getting a new passport?
- □ Need help replacing other important documents?

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Wills and Estate

- □ Need to amend your title deeds and not sure what to do?
- □ Need information about planning ahead documents your will, power of attorney, enduring guardianship?
- □ Need help dealing with a funeral fund after someone has died?
- □ Have questions after someone has died?



Older People

- □ Feeling unsafe where you live?
- □ Money or property gone missing?
- □ Worried about your current living arrangements?

For information and advice see a lawyer or call the Disaster Response Legal Service NSW on 1800 801 529. If we can't help, we will refer you to someone who can help.

Disaster Response Legal Service NSW 1800 801 529 | www.disasterhelp.legalaid.nsw.gov.au

