

# Factsheet 2.7

## WDO Sponsor Summary: Health Practitioner



Portal ID number:

Contact details:

Primary administrator:

WDO Activity	Rate	Total	Direct	Refer
Medical or mental health treatment	\$1000 per month for full compliance	You may enter multiple WDO activities up to a total of \$1000 per month.		
Drug or alcohol treatment				

[Click here](#) to access the WDO Self-Service Portal.

## WDO Sponsor Administration

- The primary administrator is added on the portal by Revenue NSW
- The primary administrator should add on a second administrator or standard user
- Each user should have individual portal access
- All portal users can manage WDOs.

# WDO Management



## 1. WDO activities – direct

If you provide WDO activities direct, WDO activities are covered under your organisation’s insurance and work health and safety provisions.

## 2. WDO activities – on referral

If you provide WDO activities on referral you should be satisfied that your WDO client should be covered by the 3rd party provider’s workplace obligations. You should be satisfied that the organisation:

- has current public liability and other appropriate insurance for its activities;
- holds current registration such as AHPRA or Australian Association of Social Workers;
- has appropriately trained or experienced staff;
- has necessary work health safety policies;
- has Working With Children’s Check clearance for staff supervising children under the age of 18.

The WDO manager is responsible for overseeing the administration of the WDO, maintaining proof of the client’s eligibility, recording attendance at activities and entering a monthly report into the Self-Service Portal.

WDO Activity	Examples include:
<b>Medical or mental health treatment</b>	<ul style="list-style-type: none"><li>• Medication and dosing</li><li>• Residential treatment</li><li>• Counselling</li><li>• Community Treatment Order</li><li>• Psychiatric appointments</li><li>• Section 14 order under <i>MHCIFP Act 2020</i></li><li>• Disability case management</li><li>• Corrective Services NSW medical/mental</li><li>• Medical review</li><li>• Health treatment program</li></ul> <p><b>Example:</b> Treatment under a written treatment plan from a health practitioner eg mental health care plan, chronic care plan, community treatment order, involuntary MH treatment and rehabilitation. Includes treatment in a facility or community under the <i>Mental Health Act</i> or treatment under section 32 of <i>Mental Health and Cognitive Impairment Forensic Provisions Act</i>.</p>

### Drug or alcohol treatment

- Residential treatment
- Narcotics Anonymous/Alcoholics Anonymous
- SMART Recovery
- Counselling
- Corrective Services NSW Drug or Alcohol Treatment Program
- Day program
- Medical review and dosing
- MERIT program

**Example:** Treatment that assists people to 'overcome dependencies on, or misuse of, alcohol and/or other drugs.' Includes detox, rehab, medication or pharmacotherapy, counselling, behavioural therapy, group therapy, 12 step, Smart Recovery. Includes voluntary court diversion programs eg MERIT and CREDIT.

### All activities may be counted toward a WDO

The fact that an activity is required for some other reason (for example, by order of a court) does not preclude it from being counted towards a WDO.

## Contacts

### Revenue

For sponsor applications, approvals and variations, client applications and Self-Service Portal inquiries

P: 1300 478 879

E: [wdo@revenue.nsw.gov.au](mailto:wdo@revenue.nsw.gov.au)

For sponsor training and advice, client placement and legal help with fines

E: [wdo@legalaid.nsw.gov.au](mailto:wdo@legalaid.nsw.gov.au)

W: [www.legalaid.nsw.gov.au/wdo](http://www.legalaid.nsw.gov.au/wdo)

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