

## Central Coast CLSD Program Action Plan 2024 - 2025

**Issues related to tenancy: increased termination applications especially from community housing providers, people housed in hazardous properties (needing repair and/or impacted by mould) especially young people, and mortgage stress.**

Actions	What we need (resources)	Monitoring and notes
Distribute material to inform people and services about a tenant’s rights when they: <ul style="list-style-type: none"> <li>- Receive a tenancy termination notice</li> <li>- Live in a property impacted by mould and/or needing repairs</li> </ul> This could be delivered via Community Legal Education, specific resources (flyer/socials/), during a CLSD meeting or outreach, or a combination of these approaches.	Input from local legal services and the Central Coast Tenants Advice and Advocacy Service.	Central Coast Tenants Advice and Advocacy Service, Central Coast CLC and Legal Aid NSW (civil) participated in the San Remo outreach event Nov 2024.  Ongoing in 2025.
Support referrals to legal services for people impacted by domestic and family violence accessing support from the Tenants Advice and Advocacy Service.	Input from local legal services and the Central Coast Tenants Advice and Advocacy Service.	
<b>Servicing the northern half of the Central Coast</b>		
Actions	Resources	Monitoring and notes
Hold a quarterly CLSD meeting in the northern half of the Central Coast.	CLSD Program Regional Coordinator Local host organisation.	The Q3 2024 meeting took place at Headspace in Lake Haven
Hold a joint legal outreach event at San Remo Neighbourhood Centre in November 2024	CLSD Regional Coordinator CLSD Program Unit Legal Aid NSW Central Coast Community Legal Centre Ideally Centrelink and Service NSW too	Outreach took place on 20 Nov 2024. Regional Coordinator will seek feedback from services in Q1 2025 to inform future outreach.

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Conduct a legal needs survey of community members in the northern half of the coast.	CLSD Regional Coordinator CLSD Program Unit	
Approach Central Coast Community Transport to learn about subsidised transport options available on the coast.	CLSD Program Regional Coordinator CLSD Program Unit	The previous provider, Community Transport Central Coast Limited (CTCCL) went into voluntary liquidation and ceased operating on 27 September 2024.  The NSW Minister for Regional Transport and Roads <a href="#">subsequently announced</a> that Hornsby Ku-Rin-Gai Community Transport will provide this service on the Central Coast. All existing bookings to end of 2024 will be honoured.  Contact/Research in 2025 to understand availability of services.

**Supporting people who need advice in care and protection matters to get the help they need**

<b>Actions</b>	<b>Resources</b>	<b>Notes and Monitoring</b>
Provide information to partners about the Legal Assistance for Families Partnership Agreement (LAFPA). This could be done by dedicating a CLSD Meeting to the Agreement and care and protection, supported by the dissemination of resources.	Possibly a representative from: <ul style="list-style-type: none"> <li>- Legal Aid NSW</li> <li>- Aboriginal Legal Service</li> <li>- DCJ</li> </ul>	
Support monitoring of referral pathways through annual meetings of legal services	CLSD Program Regional Coordinator Local Legal Assistance Services	For inclusion on legal services meeting agenda 2025.

**Transport Mobility Fines Project – Support research being conducted by Professor Julia Quilter of the University of Wollongong into the impact of transport fines on young people.**

<b>Actions</b>	<b>Resources</b>	<b>Notes and Monitoring</b>
Work with youth services on the Central Coast to identify at least 20 young people to participate in interviews about their experience of receiving fines on public transport.	CLSD Program Regional Coordinator CLSD Program Unit	Interviews with 6 young people have been conducted so far.

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		Extension obtained to complete this work in 2025.
Connect young people who participate in interviews and who have fines that have not been addressed with legal services.	CLSD Program Regional Coordinator CLSD Program Unit Local legal assistance services	Ongoing after each interview
Use the insights from this project to consider new approaches to connecting young people who have fines with legal help.	CLSD Program Regional Coordinator CLSD Program Unit Legal Aid NSW WDO Team	
<b>Other</b>		
<b>Actions</b>	<b>Resources</b>	<b>Notes and Monitoring</b>
Finalise and distribute a legal referral guide for the region	CLSD Program Regional Coordinator CLSD Program Unit In consultation with local legal assistance services and specialist legal services.	The finalised guide will be shared with partners at the Q3 2024 meeting before being printed and distributed to services and published online.
Consider Joint CLE During Law Week 2025 for community workers about what legal services can do.	CLSD Program Regional Coordinator Local legal assistance services	Law Week takes place in May annually. Possible agenda item Q1 2025.
Increase in enquiries regarding employment law: <ul style="list-style-type: none"> <li>- Investigate opportunities to provide CLE on this topic</li> <li>- Promote the new employment law service for Aboriginal and Torres Strait Islander people through the Aboriginal Legal Service</li> </ul>	CLSD Program Regional Coordinator CLSD Program Unit Local legal assistance services	
Produce and distribute a resource for young people about trespass and how to get legal help.	Central Coast Community Legal Centre CLSD Program Unit Legal Aid NSW Communications Team Broader partnership for distribution	Central Coast CLC identified the need for a resource for young people about trespass and drafted the content. CLSD Program unit offered design/printing assistance at Q3 2024 meeting. Factsheet ready for distribution Q1 2025.
Make and trial distributing a wallet card version of the trespass flyer on the Central Coast.	Central Coast Community Legal Centre CLSD Program Unit	Sample text has been drafted. Need to finalise, print, distribute and obtain feedback/evaluate.

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