

Is your client experiencing domestic or family violence?

## What can I ask?

- Has there been any AVOs or police call outs?
- Do you feel safe to go home?
- Has the other person ever shoved you, broken things, punched walls or hurt you?
- Did the other person control your money or keep finances secret from you?
- Was the other person jealous or controlling?
- Or start simple ... Has there been any violence between you?

#### Asking something is better than not.

What can I say?

- Thank you for telling me. I realise it can be hard to talk about.
- I'm sorry you have experienced that. We may be able to help.

## Is your client at high risk?

It is okay to ask. Research shows that people appreciate being asked.

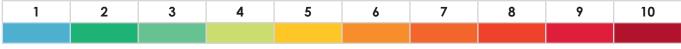
# Things Not To Say

- They didn't hit you, so it's not violence
- Why did they hit you?
- Did that really happen?

High risk factors	Threats to harm/kill victim, family, pet	Choking	Threats of suicide/ self-harm	Controlling/jealous behaviour
	Access to weapons	Past breach AVO/ orders	Stalking behaviour	Sexual coercion/ violence
High risk times	Recent separation	Pregnancy or new birth	Current court matter	Recent escalation of violence/control
High risk context	Substance abuse	Mental health issues	Financial issues or unemployment	Victim isolated

### Client's own assessment of their safety

How fearful are you of the other person on a scale of 1 to 10. 1 being not scared at all, 10 being terrified?



### Your professional assessment of your client's safety

Use your knowledge, skills, experience, observations and any other information to help you in understanding your client's level of risk.

